

**Volume 285 May 8, 2012**

### ComEd launches interactive outage map and Smartphone app

Building on recent initiatives to improve communications, coordination and storm response, ComEd today announced two more ways in which it is putting technology to work to provide better and faster information for customers - a new interactive online outage map and a new mobile application for smart phones. An interactive outage map is now available on ComEd.com. The color-coded map allows customers to easily find information on the location and size of outages and get estimated power restoration times.

In addition, ComEd is now offering a mobile application for iPhone® and Android(TM) devices, enabling users to conveniently report power outages and manage their accounts from their Smartphone's. "These new features are just two of many improvements ComEd has made in recent months as part of our focus on delivering greater value to our customers through enhanced customer service," said Terence R. Donnelly, executive vice president and chief operations officer, ComEd. "The new, interactive map allows customers to quickly find detailed information about outages in their communities. And the app makes it easier for customers to conduct business with us by leveraging the convenience of a Smartphone." Using the map, customers can report outages and view all outages in the ComEd service territory. Color-coded icons indicate the number of customers affected by each incident. The map allows customers to zoom in on a specific area for details, such as the estimated restoration time and crew status. Information is updated every 30 minutes. A mobile version of the map is being developed.

The outage map can be found under the Customer Service tab at ComEd.com or by visiting <https://www.comed.com/map>.

The new mobile application enables customers to:

- Report an outage and check restoration status
- View their account summary and history
- Manage payments, including budget billing, automatic payments and one-time payments
- Report a meter reading

### Electricity Pricing Areas – May 8, 2012

**May**

On-Peak	Per kWh
West Hub	\$0.03461
NI Hub	\$0.02830

### ComEd Average Day Ahead LMP Electric Price

Time Period	Average per Kwh
May1- May 31, 2011	\$0.03954
June 1 - June 30	\$0.03851
July 1 thru July 31	\$0.05170
Aug 1 - Aug 31	\$0.04064
Sep 1 - Sep 30	\$0.03058
Oct 1- Oct31	\$0.02968
Nov 1- Nov 30	\$0.02816
Dec 1 - Dec 31	\$0.02971
Jan 1 -Jan 31	\$0.03043
Feb 1-Feb 29	\$0.02963
Mar 1 thru Mar 31	\$0.02894
April 1 - April 30	\$0.02659
May 1 thru May 7	\$0.02607

### Extended Temperature Forecast: Chicago Area

	Tue	Wed	Thu	Fri	Sat
High	68	56	68	72	69
Low	49	47	52	56	52

